

Rhett Butler

Director of Education || LMS Administrator || T³ Education || Instructional Designer

Training and development expert with over 20 years' experience supporting training initiatives to improve capability of individuals, teams, business partners, sales channels, and internal organizations.

Created comprehensive product certification and training programs for various and complex aspects of the business ranging from; sales channels, technical support, trade show logistics, team building, and new employee orientation.

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Program Director/PM Drive

01/2020 -

[KRIR db - RetroRock Radio](#) - Santa Clara, CA

Maintaining media relations | Executing station promotions
Manage the station's social media & Imaging efforts
Executive Producer of two Internationally Syndicated Radio Shows, "[RetroRock Rewind](#)" and "[The Grunge Garage](#)"

Director of Training & Development

11/2017 - 07/2019

[Alpha Said, LLC](#). [Healthcare] - San Bruno, CA

Designed interactive modular training concepts for LMS training
Created necessary train the trainer materials and schedules
Developed Skilled day to day "Job Aides" to supplement trainings
Enabled rapid adoption of 12 new business systems for employees

Instructor Team Lead | Instructional Designer

07/2013 - 06/2017

[Infor / Birst Inc.](#) - [Business Intelligence] - San Francisco, CA

Created learning Initiatives and design via storyboards and SME Input
Developed & Delivered Programs for:
ILT— Instructor Led Training and Certification Programs
ELT— Modular Electronic Learning Modules
Created / Refined all necessary Train the Trainer (T3) courses
Instructed 800 students per ILT and 200 per e-learning class
Mentoring of New Team Members

Corporate Trainer | IBM Pre-Sales Engineer

05/2012 - 11/2012

[Lillien Systems](#) (Now Sysorex) - Larkspur, CA [Contract]

Created certification program for sales and technical teams;
Earned business recognition as IBM *Premier* Business Partner

Channel Technical Sales Support Specialist & Trainer

02/2007 - 04/2012

[International Business Machines](#) - San Jose, CA

Directed 22 team members to proactively manage education tasks including complete development, coordination, and delivery of IBM BladeCenter
BootCamp attended by 4K domestic and 8K international personnel annually

Additional Experiences : Regional Training Director | Manager of Training Partner
Event & Support Specialist | Senior Sales Engineer

Global Technical Support Team Lead

EDUCATION

[University of The Pacific](#) - Stockton, CA

Cum Laude Graduate

Bachelor of Arts: Communications

Minor in Computer Science

Ralph Guild Broadcasting Scholarship

Recipient ALL 3 years

Station Founder / Program Director

KPAC Campus Radio & TV Stations

SKILLS

Learning Management Systems: Litmos, Success Factors, and Blue Sky eLearn

Productivity Software: Microsoft Office, Google Office, Adobe Office, Camtasia, Captivate, SnagIt, Google Drive, Dropbox, ADP HCM Vantage, MCH MixPad Multitrack

Web Development Software: WPBakery, Elementor, Elementor Pro, WP Social Ninja, Feedzy, Jetpack

Survey Software: Survey Monkey, Jira, Medallia, Bugzilla, Google Forms

Teleconference: Webex, Lync Office, GoToMeeting, Zoom, PlaceWare, WhatsApp, Facebook, Viber

CRM/ERP: Microsoft CRM, Salesforce, Net-Suite, JD Edwards

**Complete Career History
Available by Request**